



What is Knowledge for You?

Sangoma University offers a comprehensive selection of both Online and Classroom technical training courses for our partners and customers. Empowering telecom administrators, service integrators, and resellers with the necessary skills and experience to deploy and maintain Sangoma solutions. Follow several distinct training programs to achieve recognition of your knowledge with Sangoma Certifications. Complete the right product certifications and achieve a Sangoma Badge to share with your friends and peers with the use of Badgr.

Training Curriculum

Jump-start your use of the Sangoma University Online and Classroom training offerings. Here you will –and technical information and professional experiences, which will help advance your certification goals. Below are the different options to participate in Sangoma University:



Online Training

Sangoma Online Essentials Training is Freely available to all. The Online Training is composed of several focused videos designed to provide efficient and effective introductions to Sangoma products in a video format that easy to understand and follow. The focus of the Essentials Training is to provide the most common installation and configuration steps for operation of the Sangoma product.

Online Courses

- » SBC Essentials
- » PBXact/FreePBX Essentials
- » Switchvox Sales Training
- » Switchvox Essentials
- » PBXact/FreePBX Sales Training
- » Vega Gateway Essentials
- » Asterisk Essentials



Classroom Training

Sangoma Getting Started Classroom Training is designed to maximize the hands-on experience and product knowledge of our trainees. The Classroom Training provides direct instruction from a Sangoma knowledgeable instructor for whom will impart experience to the trainee. Classroom training can be delivered in a Sangoma Classroom or in a Webinar. The focus of the Getting Started Product Training is to provide the trainee everything needed from initial commissioning and installation to the most common feature configuration and operation. Classroom training is delivered in two formats: Professional, which is the condensed course material, and Administrator, which is the fully comprehensive course material. There is no better training than to have plenty of hands-on experience, lead by a Sangoma knowledgeable trainer.

Classroom Courses

- » Vega Gateway Getting Started
- » Switchvox Getting Started
- » SBC Getting Started
- » PBXact Getting Started
- » IMG Getting Started
- » FreePBX Getting Started
- » Asterisk Advanced



Training Benefits

Sangoma offers different methods to provide technical training on Sangoma products. The advantage is that you to choose the method appropriate for you, if you need just an introductory training, then the freely available Online Training is an excellent choice. If you need a comprehensive and hand-on experience, then Classroom Training is advantageous to increase knowledge and experience. Look to increase your skills and experience in a manner best suited for you.

Sangoma Certifications

Sangoma University offers three levels of certification. Recognize your achievement by obtaining a Sangoma Certificate. These certifications count towards the necessary requirements to achieving a Sangoma Badge.



Sangoma Certified Essentials (SCE)

SCE is the first level of product certification and is focused on the Online Training. Successful completion of an exam on Sangoma products will have an Essentials certificate.

- » Switchvox Sales Essentials
- » PBXact Sales Essentials
- » PBXact/FreePBX Certified Essentials
- » Switchvox Certified Essentials
- » Vega Gateways Certified Essentials
- » SBC Certified Essentials
- » Asterisk Certified Essentials



Sangoma Certified Professional (SCP)

SCP is the mid level of product certification and is focused on the condensed content Getting Started Classroom Training. Successful completion of an exam on Sangoma products will have a Professional certificate.

- » PBXact/FreePBX Certified Professional
- » Switchvox Certified Professional
- » Vega Gateway Certified Professional



Sangoma Certified Administrator (SCA)

SCA is the highest level of product certification and is focused on the fully comprehensive Getting Started Classroom Training. Successful completion of an exam on Sangoma products will have an Administrator certificate.

- » PBXact/FreePBX Certified Administrator
- » Switchvox Certified Administrator
- » SBC Certified Administrator
- » Asterisk dCAP



Sangoma Badges

A Digital Badge is verifiable, portable, and provides information about the Skills and Achievements. Issued, earned and managed by Sangoma University. Students can achieve a Sangoma Badge by successfully completing the defined course(s) Certifications. Different Sangoma Badges have different requirements, thus a different collection of course/product Certifications. Sangoma University students can connect to Badgr to upload their badges and share to their favorite social media.

Switchvox Badges

Switchvox Badges are provided to those who strive for full comprehension of the Switchvox environment. There are Four Switchvox Badges available, each with their own product certification criteria for badge achievement.

- Required Certifications



- Switchvox Sales Essentials



- Switchvox Certified Essentials
- Vega Gateway Certified Essentials
- SBC Certified Essentials



- Switchvox Certified Professional
- Vega Gateway Certified Essentials
- SBC Certified Essentials



- Switchvox Certified Administrator
- Vega Gateway Certified Essentials
- SBC Certified Essentials

PBXact Badges

PBXact Badges are provided to those who strive for full comprehension of the PBXact environment. There are Four PBXact Badges available, each with their own product certification criteria for badge achievement.

- Required Certifications



- PBXact Sales Essentials



- PBXact Certified Essentials
- Vega Gateway Certified Essentials
- SBC Certified Essentials



- PBXact Certified Professional
- Vega Gateway Certified Essentials
- SBC Certified Essentials



- PBXact Certified Administrator
- Vega Gateway Certified Essentials
- SBC Certified Essentials

Asterisk Badges

Asterisk Badges are provided to those who strive for full comprehension of Asterisk. There are Two Asterisk Badges available, each with their own product certification criteria for badge achievement.

- Required Certifications



- Asterisk Certified Essentials (formerly dCAA)



- dCAP

Badges & Certification Benefits

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Discover More

For more information on Sangoma University and the courses offered, please visit <https://sangoma.com/training> or email training@sangoma.com.

For a list of upcoming Sangoma University training events, please visit <https://www.sangoma.com/about-us/events/>

For more information on Badgr and digital badges, please visit <https://badgr.io>



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